

# Operations Development Manager (m/f/d)

Are you passionate about delivering operational excellence and enabling change?

EIT Health requires an experienced project manager to support our organisational transition and operations development. As part of the Operations Development team, you will play a central role in the design and implementation of new operational processes, systems, and tools, and in efforts to optimise our ways of working. This is a great opportunity for someone who is looking to play a key role in implementing fast and effective change at EIT Health.

EIT Health is a Knowledge and Innovation Community (KIC) under the umbrella of the European Institute of Innovation and Technology (EIT). We focus on promoting entrepreneurship, innovation, and education in the domain of healthy living and active ageing. EIT Health brings together leading organisations - from smaller companies to big industry, excellent academic and research institutions, as well as public sector organisations – to promote healthy living, support active ageing and improve healthcare by removing barriers to innovation, promoting talent and education, leveraging enabling technologies, and exploiting big data.

EIT Health has its central office in Munich, Germany, and Regional Innovation Hubs in Rotterdam, Paris, Mannheim, Stockholm, Barcelona and London, as well as Budapest. It has a permanent staff of around 120 people.

## Objectives of the role

- lead and implement operations development projects.
- foster collaboration to speed up the pace of change and drive accountability across the organisation.
- ensure leadership alignment and inform key stakeholders throughout the project cycle.
- coach individuals and teams to become positive advocates for change.
- unlock resistance to change.

## Your responsibilities

- To continuously improve EIT Health's operational framework as part of the Operations Development Team, including in the design and implementation of new or improved operational processes, systems, and tools.
- Project execution – in a leading or support role – in line with project plans, tools, and methods, resource planning, and procurement processes.
- Relationship building and stakeholder management to foster collaboration and optimise internal information flow.
- To provide or organise effective support, coaching, and training as required, and in collaboration with the Human Resources team where necessary, to ensure individuals and teams are prepared for project rollouts.
- To provide support to the operations development team, including with the development of short- and long-term goals and support with the management of the operations project pipeline and portfolio.

## Your skills and qualifications

- 3-5 years of relevant experience (preferably in operations, change management, resource management).
- Experience with project management approaches and tools.

- An understanding of how people go through a change, including how change management (principles, methodologies, and tools) can be applied to project management approaches.
- Exceptional communication skills, both written and verbal, including the ability to articulate clear messages to a variety of audiences (both technical and non-technical). Fluency in English.
- Ability to establish and maintain strong relationships at all levels in an organisation.
- Ability to influence others and move toward a common vision or goal.
- Resiliency, with the perseverance to succeed in a challenging and ambitious working environment.
- A results-oriented, proactive problem-solver who has great organisational and prioritisation skills.
- A team player who sees value in working in an international environment.
- (Desirable) Experience with organisational change.
- (Desirable) Project management or change management certifications.
- (Desirable) An understanding of IT and data infrastructure and software development.
- (Desirable) Experience with international cluster organisations, public sector organisations, the healthcare sector.

### Application process

- If you are interested in this position, please send a full curriculum vitae and your motivation letter to [applications@eithealth.eu](mailto:applications@eithealth.eu).
- Candidates should preferably start ASAP.
- Please indicate your earliest possible entry date as well as salary expectations.
- The place of employment is Munich. Working from other locations is possible and welcome.
- The closing date for all applications is 23<sup>rd</sup> August, 2021.

For more information visit: [www.eithealth.eu](http://www.eithealth.eu)

EIT Health e.V. | Mies-van-der-Rohe Str. 1C | 80807 Munich | Germany