



Co-funded by the  
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# EIT Health Onboarding Pack

**For Partners**

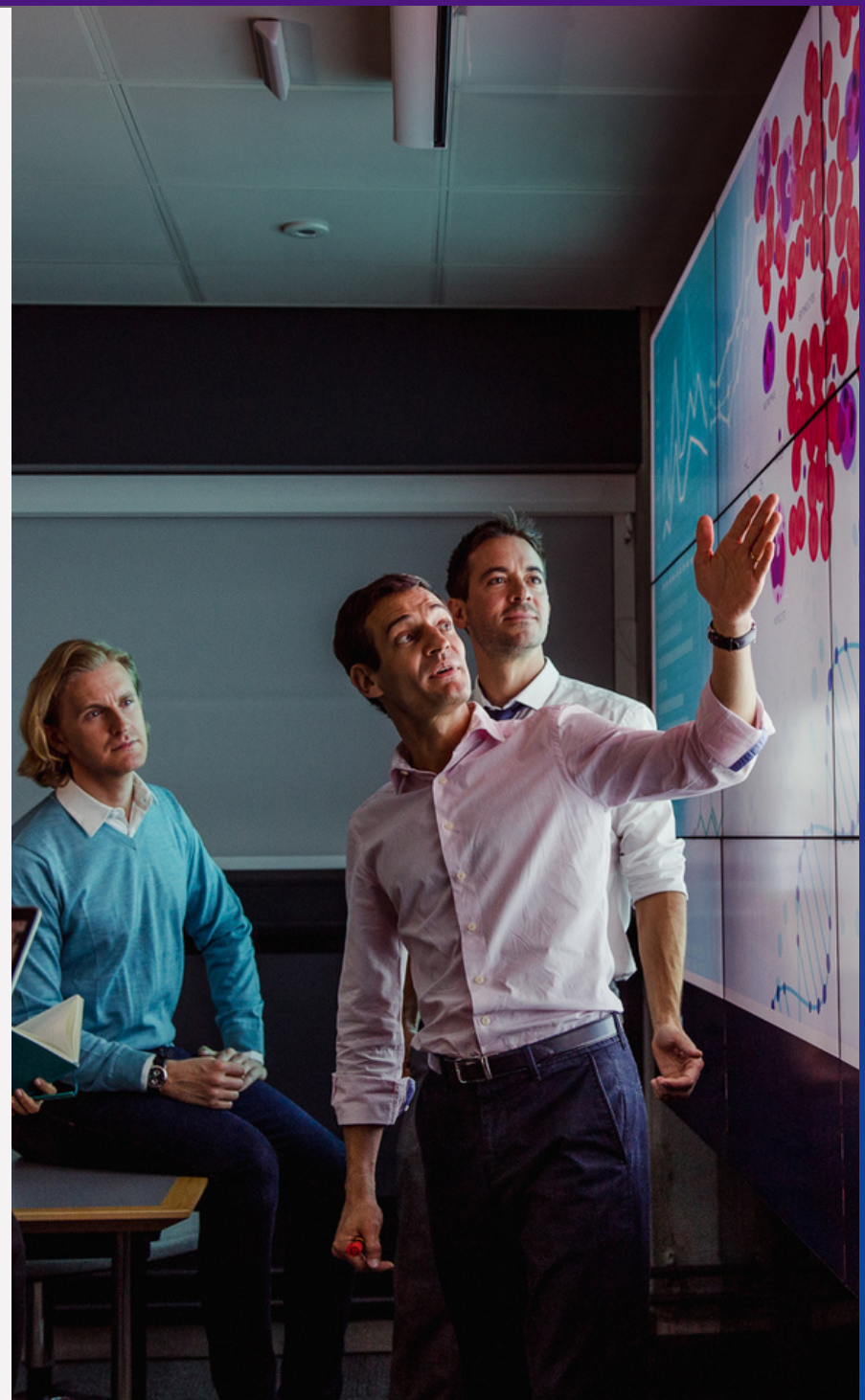
Updated March 2024

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# Welcome to EIT Health!

Dear Partner,

*On behalf of the Management Board, Supervisory Board and our community, I would like to officially welcome you to EIT Health, the leading network of best-in-class innovators with approximately 130 Partners across the EU and beyond.*

EIT Health was established to tackle the EU's health, demographic change and well-being societal challenges through innovation. A meaningful connection between innovation and society lies at the centre of everything we do – that's why we put so much energy into bringing together patients, citizens, innovators and entrepreneurs, healthcare professionals, academia, industry, researchers and policymakers across Europe to understand our needs, address them and truly leverage opportunities into successes. To us, this collaborative mindset is the stepping-stone for innovation and growth.

EIT Health designates a significant space for teamwork with Partners, who play a key part in our decision making, co-creation and development. We are delighted that your organisation is willing to contribute to our common goals and share the same vision: a healthier Europe for all.

There are so many ways for you to get involved. Please bookmark our Partner intranet [www.connections.eithealth.eu](http://www.connections.eithealth.eu), and our external website [www.eithealth.eu](http://www.eithealth.eu), where you will find our current news and opportunities.

We have developed this onboarding pack to help you navigate EIT Health, supporting you to understand the basics of our organisation. Please do not hesitate to reach out to your local EIT Health Co-Location Centre (CLC) or InnoStars if you need assistance, they are ready to help!

Welcome to the community!

Cordialement,

Jean-Marc Bourez  
EIT Health CEO

A woman with curly hair, wearing a white lab coat and blue gloves, is looking through a microscope in a laboratory. The background is slightly blurred, showing other people in lab coats and various laboratory equipment like beakers and test tubes. The overall tone is professional and educational.

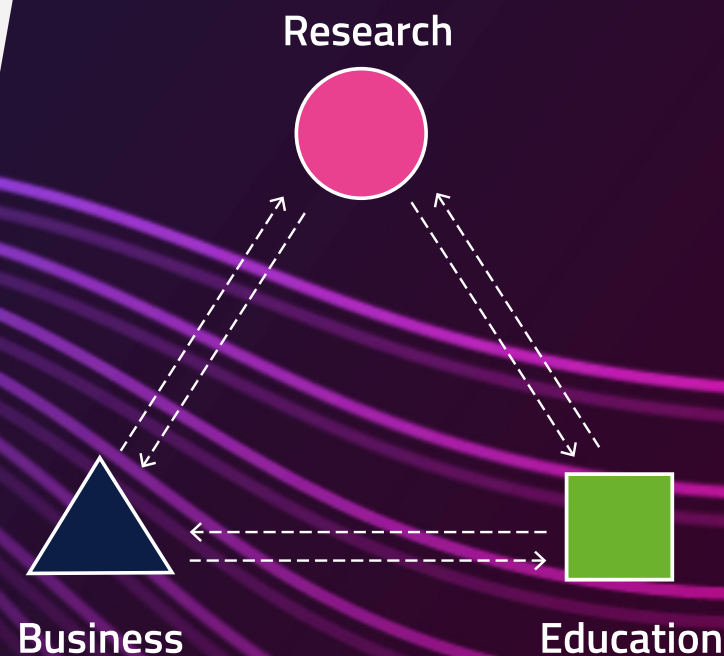
Let's start  
with the basics

# About us

EIT Health is one of eight Knowledge and Innovation Communities (KICs) of the European Institute of Innovation and Technology (EIT), an EU body and an Institutionalised Partnership under Horizon Europe's Pillar III – Innovative Europe. We were established in 2015 based on the principle that when experts from business, research and education work together as one, an optimal environment for innovation is created. This is known as the 'knowledge triangle' and reflects the unique composition of the EIT Health network.

Today approximately 130 Partner organisations and institutions collaborate across disciplines, borders, and sectors to reinforce excellence, create knowledge and innovation, and encourage more significant investment. What connects us is our joint ambition to drive healthcare innovation and create societal impact in Europe.

By 2030, EIT Health aims to be Europe's leading health innovation platform, facilitating longer, healthier lives and more sustainable healthcare systems. Underpinning this, are our three strategic objectives, focused on improving the quality of life for European citizens. Please refer to our Strategic Agenda 2021-2027 for more information.



[Watch our story.](#)

# Our mission

To drive healthcare  
innovation and create  
societal impact in Europe.

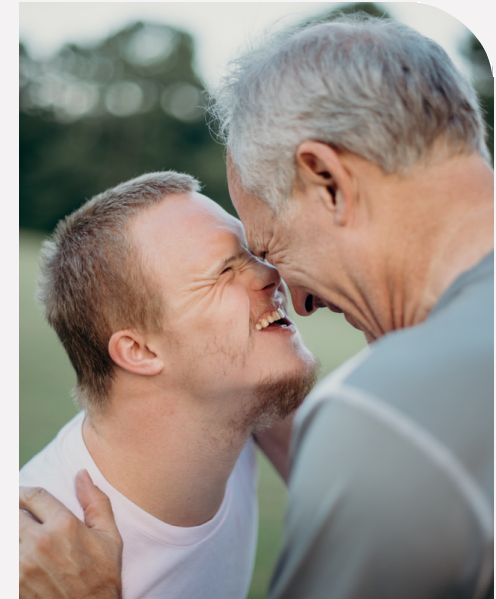
# Our three strategic objectives



**Strengthening  
healthcare systems in  
Europe**



**Promoting better  
health of citizens**



**Contributing to a  
sustainable health  
economy in Europe**

# Our pillars

When we first opened our doors in 2015, we structured our core business around three areas, otherwise known as the pillars: Business Creation, Education and Innovation. Whilst these have previously stood separately, as we have evolved as an organisation, we have identified many synergies between their activities. Now they no longer act as silos and our programmes span across all three areas, supporting our community to innovate where innovation is most needed.

## Business Creation

Business Creation catalyses growth at any stage of a business's maturity to build a European health economy that continues to compete on the global stage. We work with entrepreneurs, start-ups and SMEs to bring transformative products and services to market – attracting the attention of global investors, while nurturing world-class talent and employment opportunities.

## Education

Education is our portfolio of educational programmes, equipping learners with the knowledge and skills they need to solve the healthcare needs of tomorrow. Education engages learners from across society to enable continuous innovation, entrepreneurship and progression in European healthcare.

## Innovation

Our Innovation projects strive to answer the biggest healthcare challenges impacting Europe. They connect bold ideas to leading experts in our network, who turn them into a commercially-viable product or service that can change the lives of people in Europe.



# Our presence throughout Europe

EIT Health's Central Office is located in Munich and coordinates the strategy at the centre of our vibrant community.

Our seven Co-Location Centres (CLCs) and InnoStars\* operate as strong clusters of Partners and associated activities, progressing healthcare innovation in Europe.

If you would like more information on any of our regions, and associated Partners, their contact addresses can be found at the end of this brochure.






\*InnoStars functions differently to the other CLCs, it acts as an incubator for future hubs located in emerging regions, and is therefore referred to separately throughout this brochure. InnoStars regions are displayed as darker pink on the map.

A close-up photograph of a person wearing a white lab coat, holding a white smartphone in their left hand and pointing at the screen with their right index finger. The background is a light blue wall with a circular pattern. The image has a blue gradient overlay.

**How to register in  
three simple steps**

# Are you officially registered?

Once you have expressed interest in joining our network, there are several actions you will need to take to register officially. These administrative steps can appear complicated at first so we've simplified the process into three parts:

-  InnoStars only: Gaining approval from your Local Board
-  Gaining approval from EIT Health's Management Team and Supervisory Board
-  Completing administrative steps through Plaza.

At the point of reading this brochure, you will most likely have completed the first two steps. However we will recap what's involved over the following pages.



# Step one

## InnoStars only: Gaining approval from your Local Board

By now we expect that you will have already reached out to your Director or Collaboration Lead, expressing your interest in becoming a new Partner.

They should have provided you with the instructions, deadlines and templates of the documents required for this step.

These include:

- A letter of application to the European Association
- A presentation of your organisation
- Other specific local documents and actions (including letters of recommendation from other Partners).

If you have completed this step and your application has been voted on and approved by the Local Board, you will have received written confirmation from your Director.

# Step two

## Gaining approval from EIT Health's Management Team and Supervisory Board

At step two your regional CLC Director should have sent your documents to EIT Health's Partnership Manager located in the Central Office.

They will then have verified your application through the voting of two EIT Health Governing Bodies: the Management Team and subsequently, the Supervisory Board. Your CLC Director will then have informed you about the outcome of the voting.

If steps one and two are not familiar to you, don't worry, just reach out to your region's main contact, found at the end of this brochure.

# Step one

## InnoStars only: Gaining approval from your Local Board

By now we expect that you will have already reached out to your Director or Collaboration Lead, expressing your interest in becoming a new Partner.

They should have provided you with the instructions, deadlines and templates of the documents required for this step.

These include:

- A letter of application to the European Association
- A presentation of your organisation
- Other specific local documents and actions (including letters of recommendation from other Partners).

If you have completed this step and your application has been voted on and approved by the Local Board, you will have received written confirmation from your Director.

# Step two

## Gaining approval from EIT Health's Management Team and Supervisory Board

At this step you will have (either directly or through your CLC Managing Director) shared your organisation's application documents (including a letter of application to the European Association and a presentation of your organisation) to EIT Health's Partnership Manager located in the Central Office.

Once received, the Partnership Manager will then verify your application through the voting of two EIT Health Governing Bodies: the Management Team and subsequently, the Supervisory Board. Your CLC Director will then inform you about the outcome of the voting.

If steps one and two are not familiar to you, don't worry, just reach out to your region's main contact, found at the end of this brochure.

# Step three

## Completing administrative steps through Plaza

Congratulations! If you've reached step three, you are officially an EIT Health Partner! However it's time to complete your registration.

At this step, you are requested to provide a few more documents and register on the EIT Health contact database, Plaza.

EIT Health's Partnership Manager, located in our Central Office, is your main contact point during this next step, providing you with templates, deadlines, and instructions to complete. They will talk you through the process and are happy to answer any questions - their contact details can be found at the end of this brochure.

## Step three checklist

- Register in Plaza and complete your organisation's details in the Partner Information Form [here](#) (further guidance is available on Connections)
- Complete and send the following forms as provided by the Partnership Manager:
  - Financial Support Agreement
  - Declaration of Honour (DoH)
  - Internal Agreement (IA)
- Receive the confirmation from the Partnership Manager and EIT Health letting you know that the onboarding process has been completed successfully
- Work with your local Communications Manager to become visible on, and familiar with, EIT Health's channels.

A close-up photograph of a person's hands signing a document. The person is wearing a light-colored, long-sleeved shirt. They are holding a dark pen in their right hand and are in the process of writing on a white sheet of paper. Their left hand is resting on the paper to the right. The background is blurred, showing other people in a similar setting. The overall lighting is soft and slightly dim, with a blueish tint. The text 'Ready to sign in to our channels?' is overlaid in white on the bottom left of the image.

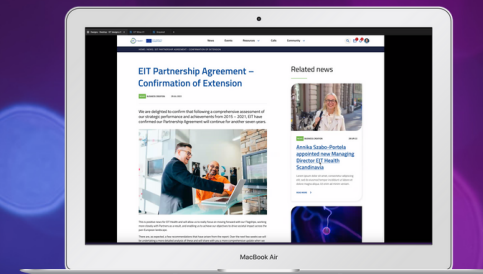
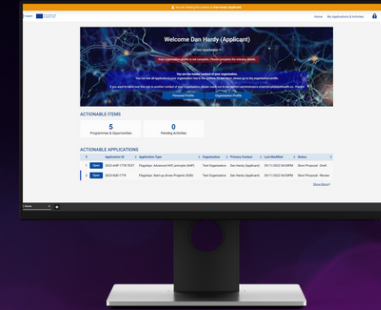
Ready to sign in to our  
channels?

# Useful channels

Designed to make collaborating with us as seamless as possible.

EIT Health has several channels to help facilitate our partnership. In this section we run through:

- Plaza - our Partner contact and project management site
- The EIT Health application form - for applying to our calls
- Connections - our Partner intranet
- Our newsletters - delivering central and local news
- Our website, social media channels and Innovators Community, formerly known as Alumni.





# Plaza

Plaza, <https://plaza.eithealth.eu/>, is our Partner contact and project management site. You'll mainly use it for:

- Registering your organisational contacts
- Storing your organisation's details
- Project management and administration
- Reporting.

After officially becoming an EIT Health Partner, we recommend that you set up an account on Plaza as soon as possible.

Each Partner organisation must name a "master", "legally appointed entity representative", "Partner Assembly", and "legal and financial contact", who should all be officially recorded in Plaza. These representatives vary in their roles and responsibilities - our Partnership Manager can work with you to help identify and appoint the most appropriate person.

We recommend that every colleague who would like to benefit from our network registers on Plaza to avoid missing out on important information.

## Master contact

This is our first point of contact for your organisation. They are actively involved in:

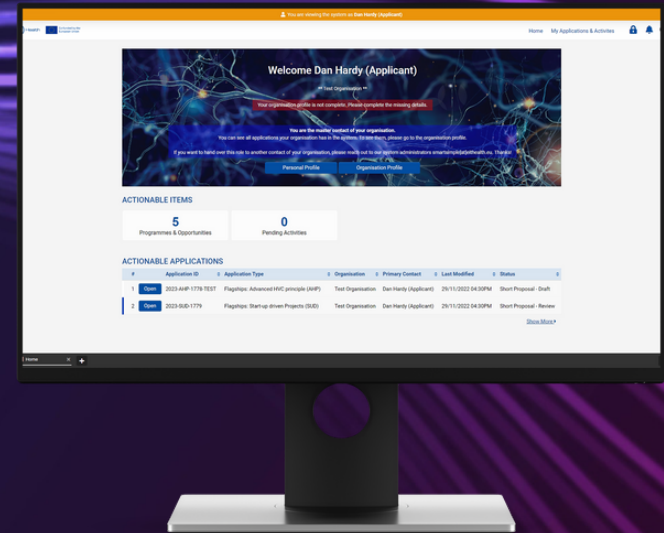
- Sharing information about EIT Health's range of calls, events, programmes and activities
- Connecting the Co-Location Centre (CLC)/InnoStars teams to researchers interested in participating in our calls, events, programmes and activities
- Participating in alignment calls, Partner Assemblies (local and international) and events.

# The EIT Health application platform

Applying to EIT Health calls and programmes is simple. We have an application platform specifically designed for this purpose which you can access [here](#). Start by registering on the platform or log in if you have an existing account. Once you have access, you will be able to select from the available EIT Health calls and programmes and begin your application journey.

Successful projects will still need to submit project plans and complete budget breakdowns on Plaza.

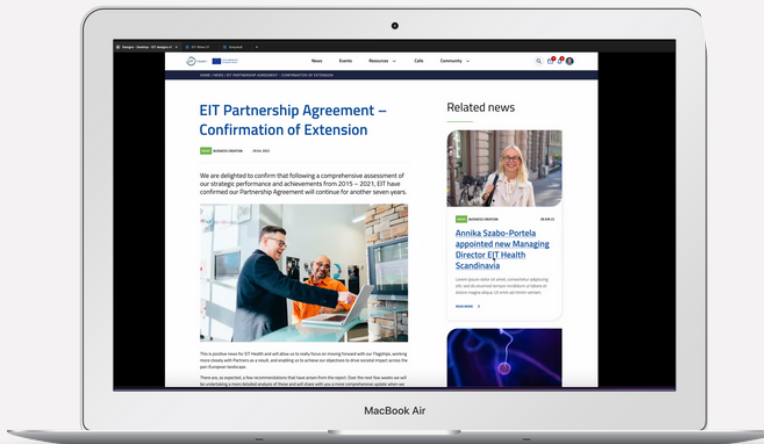
If you have questions about the platform, or any of our calls or programmes, please contact the EIT Health team in your region.



# Connections

Connections, <https://connections.eithealth.eu/>, is our Partner intranet, it's a closed space and community platform designed especially for Partners. To access Connections, you'll need to use the same login credentials you set-up for Plaza.

In Connections you will find extensive guidance on how to use the platform and who to contact if you need more assistance.

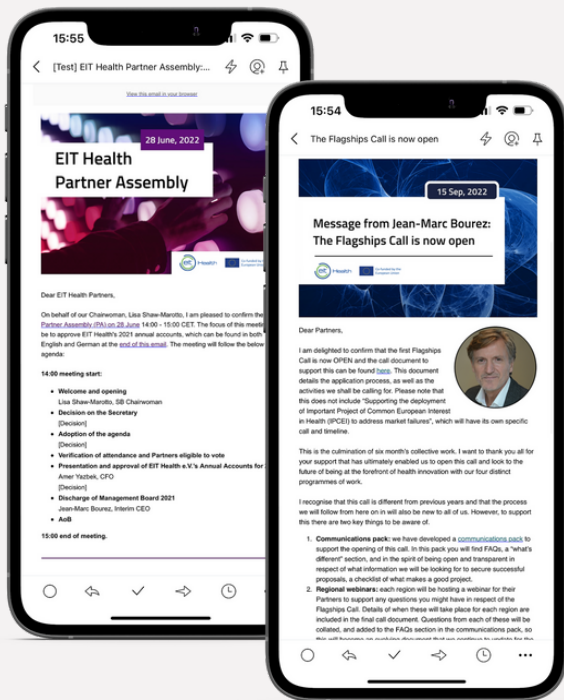


Visit Connections to:

- Contact individuals from other organisations
- Discuss topics of interest with likeminded members
- View our upcoming events and latest Partner activities
- Discover special discounts for external events
- Follow our latest news stories
- Find documentation, information, and advice surrounding EIT Health's Business Plan and associated calls
- Enter our Marketplace to offer and request resources or support from other network members
- Download agendas, minutes, and essential documentation associated with the EIT Health Partner Assemblies
- Download helpful guidance documents and toolkits on: communications and branding, finance, legal, business plans, Plaza, our partnership.

# Our newsletters

Whilst Connections functions as the central information hub for Partners, you will hear about our most important business updates, news and opportunities through our series of newsletters. Both Central Office and the CLC in your region/InnoStars will share updates with you, to ensure you receive news that is relevant to the entire organisation, as well as locally.



Communication from Central Office may include:

- Organisational updates from our leadership team – important staffing and business changes
- Invitations to European level events including decision making fora such as Partner Assemblies and networking events such as our Matchmaking series
- Announcements regarding the Business Plan and Calls.

Communication from your region may include:

- Invitations to upcoming information sessions, events and other activities
- Success stories from our network
- Important local updates
- Information on regional calls and funding opportunities from our direct or expanded networks.

# Other valuable channels

## EIT Health website

Our public website, <https://eithealth.eu/>, aimed at all external audiences, includes descriptions of our products and services, programmes, reports, activities and more.

## EIT Health Innovators Community

Once you have already participated in an EIT Health programme, training, or received EIT Health funding for a project, then we invite you to join the EIT Health Innovators Community, formally known as EIT Health Alumni. You can read more about it here: <https://community.eithealth.eu/>.

## Social media

Don't forget to follow our central social media channels: [Instagram](#) | [Facebook](#) | [LinkedIn](#) | [Twitter](#) | [YouTube](#)

Each CLC and InnoStars also has their own social media channels. Please reach out to your local Communications Lead for more information - you can reach them via your office email found at the end of this brochure.





# Getting involved: a guide to calls, projects and activities

# A guide to calls, projects and activities

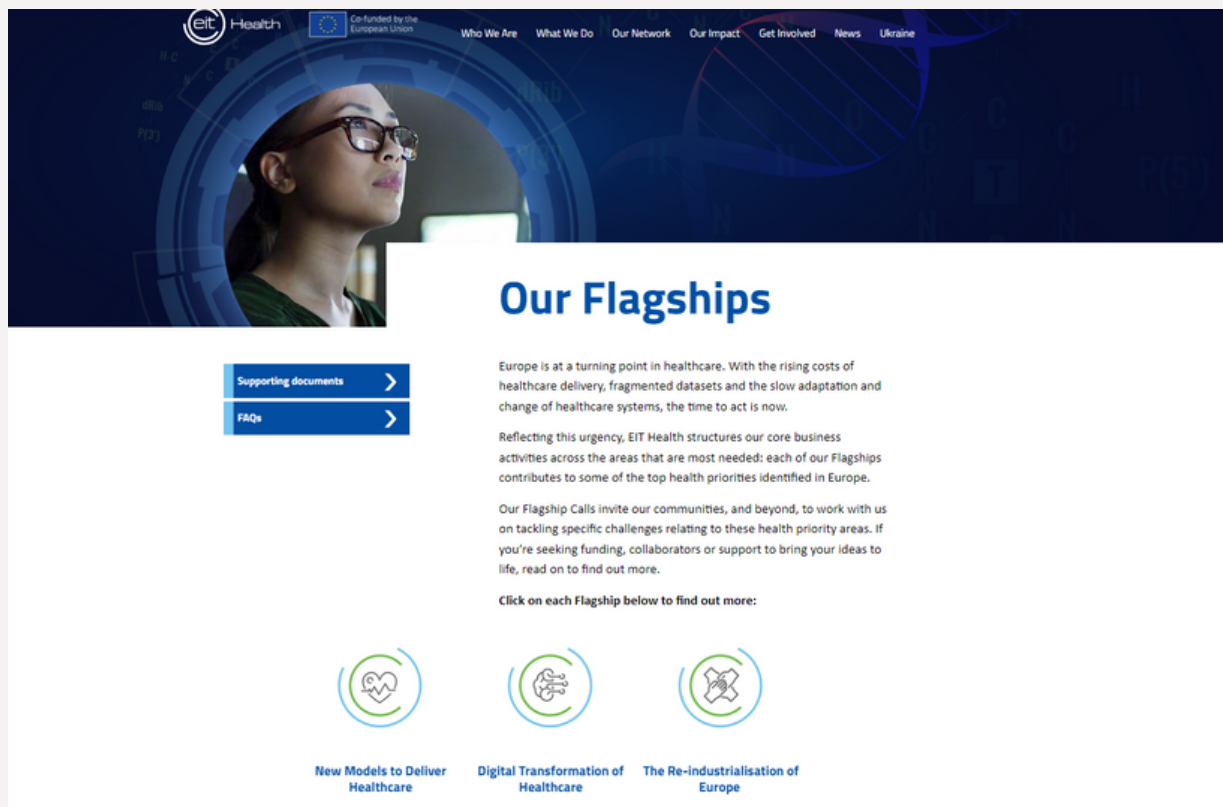
As a cornerstone of our organisation, Partners play a key role in shaping and fulfilling our strategic vision.

You can help us drive the kind of healthcare innovations that improve people's lives. By engaging with our calls for innovation, you can join up with other likeminded members of our community and ultimately receive funding, support and expert advice to develop projects, programmes and activities that make a tangible difference to European healthcare.

# The Flagships Call

Europe is facing a turning point - from an increase in infectious diseases to the slow adaptation and change of healthcare systems - the time to act is now. In recognition of this, EIT Health's Flagship concept has been born. All calls are now set under bespoke programmes, referred to as Flagships, which will contribute to some of the top health priorities identified at the European level. To find out more about our Flagships and this year's call please visit our Flagships homepage at [www.eithealth.eu/programmes/flagship-hub/](http://www.eithealth.eu/programmes/flagship-hub/).

## Visit our Flagships homepage to find out more:



eit Health Co-funded by the European Union Who We Are What We Do Our Network Our Impact Get Involved News Ukraine

### Our Flagships

Supporting documents >




FAQs >

Europe is at a turning point in healthcare. With the rising costs of healthcare delivery, fragmented datasets and the slow adaptation and change of healthcare systems, the time to act is now.

Reflecting this urgency, EIT Health structures our core business activities across the areas that are most needed: each of our Flagships contributes to some of the top health priorities identified in Europe.

Our Flagship Calls invite our communities, and beyond, to work with us on tackling specific challenges relating to these health priority areas. If you're seeking funding, collaborators or support to bring your ideas to life, read on to find out more.

Click on each Flagship below to find out more:

-   
New Models to Deliver Healthcare
-   
Digital Transformation of Healthcare
-   
The Re-industrialisation of Europe



# The process

The Flagships aim to tackle Europe's societal challenges through selected project portfolios, programmes, activities and initiatives

Our call application process invites Partners to form a consortium and submit a response to one, or more, of the Flagships in the form of a project proposal.

Applicants will progress through a round of assessments (incl. pitching days and hearings) that evaluate criteria such as "excellence and strategic fit", "impact and sustainability" and "implementation", with the most promising submissions accepted as projects.

We provide several Matchmaking events related to the Flagships to support Partners in building their consortia. Read more about this in the events section of this brochure.

Find out more about the Flagships and call process, and meet other interested Partners at our dedicated intranet, [Connections](#).

## Call launch

EIT Health will announce the opening of a call/s, accompanied by a "Call Document" - an informative outline that details everything you need to know to submit your application successfully.

## Consortia building

Bring your idea to one of our Matchmaking events, connect with likeminded Partners and EIT Health experts to begin to build you consortia, and receive hints and tips for your application.

## Cut-off date

Deadline for when you can submit your proposal via the EIT Health application platform.

## Set-up phase

Your proposal will go through an initial assessment including pitching days, a support programme and final hearings. Your local Collaboration Lead will provide information on this process.

## Project begins

A diverse group of people, including men and women of various ethnicities, are shown from the chest up, clapping their hands enthusiastically. They are seated in rows, suggesting an audience at a performance or event. The lighting is warm and focused on the clappers, with a dark background. The overall mood is one of joy and appreciation.

Join us at our range of  
assemblies and events



## EIT Health Summit

The event	EIT Health's Summit is a pan-European two-day conference for members of the healthcare innovation community. A highlight on the European healthcare innovation calendar.
Location	Alternates between our CLC/InnoStars locations. Past locations include Łódź, London, Paris, and Stockholm.
How often?	Approximately every 18 months.
Who attends?	Everyone with an interest in healthcare innovation. Previous attendees have included EIT Health Partners and staff, healthcare professionals, patient and citizen organisations, entrepreneurs and start-ups, academics, industry, alumni, policy makers and media from across Europe.
Your participation	As well as helping to shape the programme, EIT Health Partners are encouraged to attend plenary sessions, share ideas at breakouts, and to network with peers with a view to contributing to the discussion for a healthier Europe.
Why attend?	<ul style="list-style-type: none"><li>• Discover cutting-edge innovation</li><li>• Share your ideas and garner feedback from a pan-European audience</li><li>• Be inspired by thought-provoking talks, interactive Q&amp;As, workshops and masterclasses</li><li>• Learn what disruptive technologies are being developed by EIT Health's community of start-ups</li><li>• Shape the future of healthcare.</li></ul>



# Matchmaking

- The event** Matchmaking events are designed to help EIT Health Partners network and build consortia for upcoming calls.
- Location** Various. Past locations include Barcelona, Berlin, Luxembourg, Paris, and Warsaw.
- How often?** 2 – 3 times per calendar year.
- Who attends?** Matchmaking is free and open for all EIT Health Partners to attend. EIT Health staff. Selected external partners and start-ups.
- Your participation** Partners are invited by EIT Health staff to meet other European stakeholders with a common healthcare interest to brainstorm ideas on selected focus areas. Make connections and search for collaborators for your next innovation project.
- Why attend?** Be inspired, team up and build your project consortia, exchange ideas, receive support from the EIT Health team, and ask any questions about the upcoming call.



# Partner Assembly

- The assembly**      The Partner Assembly is one of EIT Health’s main decision-making bodies. It comes together to vote on items such as the latest Business Plan, annual budget, and discharge or appointment of members of the Strategic Management Team and Supervisory Board\*, as well as to discover essential business updates.
- Location**        Virtual and/or face-to-face with regional locations alternating amongst the CLCs and InnoStars.
- How often?**      At least once per calendar year, with extraordinary sessions organised when relevant or requested.
- Who attends?**    Core and Associate Partner representatives. EIT Health Management.
- Your participation**    Each Core Partner has one vote while Associate Partners are represented by one delegate per Co-Location Centre (CLC)/InnoStars. Representatives of all Core and Associate Partners are welcome to join the Partner Assembly to speak and ask questions.
- Why attend?**      To actively contribute to EIT Health decisions and our future direction.

\*You can discover the full decision making remit of the Partner Assembly in EIT Health's articles of association located on [Connections](#).



## Regional Partner Meetings

The meeting	Regular updates between Partners and CLCs/InnoStars.
Location	Regional.
How often?	These take place at the discretion of your local CLC/InnoStars.
Who attends?	Open to all EIT Health Partners, EIT Health regional staff.
Your participation	Connect with other EIT Health Partners from your region, understand the latest news, and opportunities in EIT Health innovation calls, activities, or programmes.
Why attend?	Stay engaged and connected with your local network.

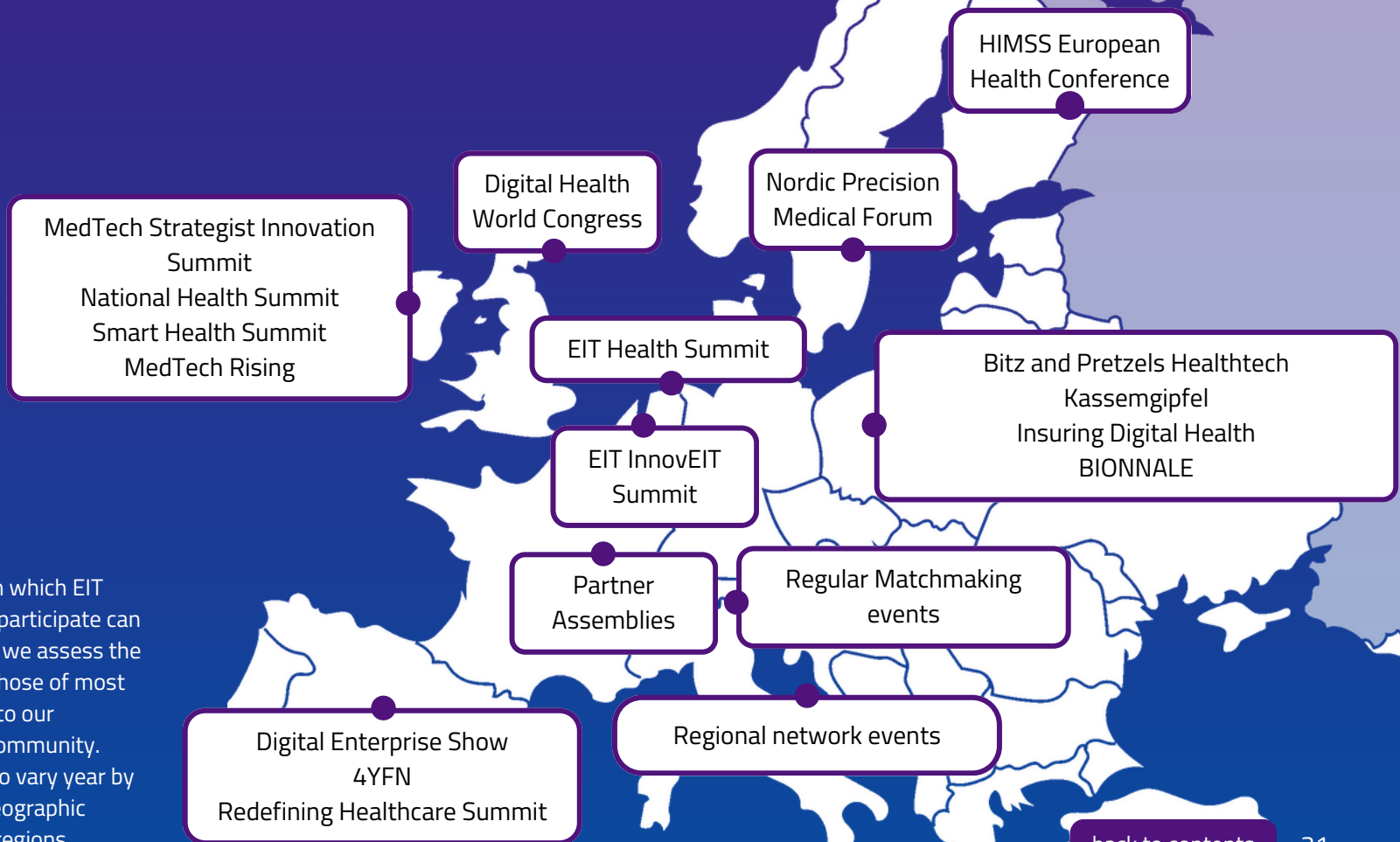


# Partner Forum

- The event** A series of structured, interactive sessions and workshops to assess past activities and set out a strategy for EIT Health in its ambitions to become a long-term high-impact organisation, improving the quality of life for Europeans beyond 2027.
- Location** Virtual.
- How often?** A new format designed to be held once or twice a year.
- Who attends?** Core and Associate Partners. EIT Health management.
- Your participation** Play an active part in EIT Health’s direction together and approach towards our strategic objectives.
- Why attend?**
  - Have your voice heard, brainstorm and exchange strategic ideas
  - Co-create and develop a strategy to meet our joint ambitions
  - Define how we deliver and implement for greater impact
  - Contribute to a shared purpose and mission.

# Make connections across Europe at a healthcare event

A snapshot of some of the events that inspired our network in 2022:



Note: The events in which EIT Health chooses to participate can vary year by year - we assess the landscape to pick those of most interest and value to our organisation and community. Event locations also vary year by year to ensure a geographic spread across the regions.



A photograph of a large crowd of people at an event, with many hands raised in the air. In the center, a person is jumping high with their arms raised. The scene is lit with warm, golden light, suggesting an indoor or evening setting. The overall mood is one of excitement and celebration.

One community,  
one brand

# One community, one brand

We're proud of our community and value working as one team. We therefore share what we do and stand for through a recognisable brand, that reflects our values, whilst meeting mandatory branding requirements set out by the EIT for all KICs.

As a part of the EIT Health family, every Partner is responsible for ensuring that any EIT Health related materials created by your organisation are compliant with our brand book, which can be found on Connections in the Communications Guidance page [here](#).

The brand book acts as a guide that informs us on how to communicate about EIT Health related activities or programmes. Failure to comply with EIT Health's brand guidelines can result in a loss of funding from the EIT, so we recommend that you take the time to familiarise yourself with the guidelines and share with all relevant colleagues.

On the same Connections page you can also find our logos and a presentation template available for download to support your needs.

When in doubt, our Programme Marketing Team is here to support you at [marketing@eithealth.eu](mailto:marketing@eithealth.eu).





**Must know teams and  
common queries**

# Must know teams and common queries

There are various teams at EIT Health on hand to help you make the most out of our network. Although most of your day-to-day interactions with our organisation will be with the team based in your corresponding region, you are likely to also meet and work with several members of the Central Office.

Over the next few pages we have detailed who is best to reach out to for some of the most common queries, and provided a short summary of the individuals and teams you are most likely to meet (but this is not an exhaustive list!).

# Must know roles and teams

## Collaboration Lead

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Each CLC/InnoStars has a dedicated person available to support your needs at EIT Health, this is the Collaboration Lead. They are here to guide you through your membership and all related activities.

One of the Collaboration Lead's main objectives is to support your EIT Health Business Call applications. They do this by connecting you with other Partner contacts, helping to match you with the right people to build out your consortia. They will also guide you through the application process and accompanying materials.

Once your Business Call application is successful however, your main point of contact in regard to the business cycle will become PMO.

## Project Management Office (PMO)

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The EIT Health Project Management Office (PMO), based at Central Office, effectively administers the grant provided by EIT. After you respond to an EIT Health call, they will guide you through our business cycle to ensure you have the right support.

This includes offering training in the following areas:

- Proposal development
- Activity implementation
- The reporting process
- Performance and impact measurement
- Using Plaza
- Compliance to the EIT timeline.

## Partnership Management

The Partnership Manager mentioned throughout this brochure, sits within PMO, and will provide you with administrative support along your journey to becoming an EIT Health Partner.

## Grant Assurance

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The Grant Assurance Team, based in Central Office, will support you in the following areas:

- Compliance with financial regulations
- Cost reporting
- Grant payments.

# Must know roles and teams

## Communications

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Each CLC/InnoStars has a dedicated Communications Lead responsible for communicating EIT Health to our broader network and beyond. If you reach a project milestone or have a success story linked to the EIT Health network, please get in touch with your Communications Lead. They will work with you to amplify the message to the right audiences using the right channels.

Beyond the CLC/InnoStars we have a Central Office Communications team, responsible for driving EIT Health's communications strategy and tactical plan at a pan-EU level. They are divided into two aligned teams:

- Internal Communications - focused on communications aimed at Partners and employees
- External Communications - focused on communications aimed at external audiences e.g., innovators, policy makers, and prospective Partners.

If you are interested in amplifying your message beyond your region, please speak to your CLC/InnoStars Communications Lead. They work hand in hand with the Communications teams at Central Office, as well as the Communications Leads based in each region, and will work with you to ensure the appropriate outreach strategy is in place.

## Programme Marketing

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The Programme Marketing team, based in Central Office, oversees any type of promotion activity related to programmes. Programmes are defined as any EIT Health-funded or supported business plan activity, which has a need to recruit participants.

From the moment EIT Health decides to fund, support, co-fund, or partner up for the creation of a programme, the Programme Marketing Team will support you in creating a comprehensive "Promotion Plan". This can include creating a bespoke [programme webpage](#), designing on brand marketing materials and implementing a targeted email and social media marketing strategy. The Programme Marketing team will also share your programme's information and materials internally with EIT Health Entrepreneurship Leads, located in each region, who will in turn promote your programme locally.

# Also useful

## Entrepreneurship Lead

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Each CLC/InnoStars has an Entrepreneurship Lead. They engage with the region's trainees, students, entrepreneurs, and start-ups in order to build awareness and attract applications for EIT Health opportunities across the three pillars. They are the entry point for start-ups, presenting our activities and guiding them towards the most relevant programme for their needs. If you are looking for support with entrepreneurial matters or an opportunity to engage with start-ups, your Entrepreneurship Lead is your best point of call.

## Innovators Community

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The EIT Health Innovators Community is a multidisciplinary community of more than 3,500 innovators closely connected to EIT Health. The community is managed by a team based at EIT Health's Central Office, with support from volunteers across the regions. They are your entry point to connect with the community, promote your activities, and find talent. Partners are likely to interact with the Innovators Community team and fellow community members at EIT Health Matchmaking events, regional activities, and annual summits. You can also join the Innovators Community activities and programmes as ambassadors, mentors, and speakers.

# Also useful

## Public Affairs and Stakeholder Relations

The Public Affairs and Stakeholder Relations (PASR) function engages in external activities to help support EIT Health's mandate in tackling the EU's 'health, demographic change and well-being' societal challenge.

To do so, the PASR team prioritises four key objectives:

1. Build EIT Health's reputation as an innovative thought leader and change agent
2. Engage with relevant actors at a European level on key policy topics
3. Leverage opportunities to strengthen EIT Health's position by identifying funding instruments and/or associating to new initiatives
4. Communicate and engage about the outcomes of our work to broaden and amplify our unique strengths and achievements.

The PASR function at our Central Office is responsible for relations with European and global stakeholders as well as coordinating the function, and our PASR Leads, located in the CLCs/InnoStars, are responsible for relations with national and regional stakeholders.



# Governance and Boards of EIT Health

## Executive Management Team

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Our employees are led by our Executive Management Team who drive the day-to-day operations of EIT Health, representing all teams in our organisation and across Europe. The team comprises key management roles including the Managing Directors formally appointed by the Supervisory Board; as well as the Chief Executive Officer, Chief Operating Officer, Chief Finance Officer, Director of Corporate Affairs, Chief Growth Officer and Chief Partnership Management Officer.

## Supervisory Board

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EIT Health's Supervisory Board appoints and oversees the work of the Management Team. They make decisions that guide our organisation including monitoring the definition, approval, and fulfilment of our future strategic plans, documented in our Strategic Agenda.

The members must be elected on to the Board by a Partner vote during our Partner Assemblies. The Supervisory Board consists of one representative for each CLC; one InnoStars representative; and several independent members, who have no existing relationship with EIT Health. The Partner Assembly must ensure that at least half of the members, including the Chairperson, are independent.



# Common queries

	I'm looking to:	EIT Health contact	Email
Central Office	Find out the status of my grant payments	Grant Assurance	grantassurance@eithealth.eu
	Brand my programme	Programme Marketing	marketing@eithealth.eu
	Be guided through the reporting process	PMO	partnershipmanager@eithealth.eu
	Understand Plaza		
	Be supported with administration		
Co-Location Centres /InnoStars	Meet and network with other Partners	Collaboration Lead	Reach out to your relevant contact who will put you in touch with the right person:  austria.office@eithealth.eu (Austria) info@eithealth.nl (Belgium-Netherlands) contactfrance@eithealth.eu (France) clc.germany@eithealth.eu (Germany) innostars@eithealth.eu (InnoStars) clc.ireland-uk@eithealth.eu (Ireland-UK) scandinavia@eithealth.eu (Scandinavia) clc.spain@eithealth.eu (Spain)
	Be guided through the call application process		
	Understand more about the EIT Health Flagships		
	Amplify my news to the community and beyond	Communication Lead	
	Find out more about events		
	Engage with more start-ups	Entrepreneurship Lead	
	Find out more about EIT Health's influence in the political landscape	Public Affairs and Stakeholder Relations	

Tip: you can find a list of EIT Health's most common abbreviations in our glossary on [Connections](#).

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Your membership

# Your membership

We offer different levels of membership at EIT Health, each accompanied by different rights and benefits.

## Premium (Core) Partners

Premium (Core) Partners are typically more involved in the EIT Health community. They are regularly consulted and given the opportunity to vote on matters concerning the association.

## Associate Partners

Associate Partners also play an important role in the execution of the EIT Health strategic objectives. They are consulted and given a vote when it comes to association matters.

## External Partners

Non-members of the association, known as External Partners, can propose and participate in activities in the EIT Health Business Plan.

## Network Partners

Network Partners represent the user community that enable the implementation of EIT Health activities and innovations into the wider European community.

To find out more about the different levels of membership at EIT Health please visit our website at <https://eithealth.eu/get-involved/become-an-eit-health-partner/>.

A photograph of two men in a server room. The man in the center, wearing glasses and a light-colored striped shirt, is pointing at a whiteboard with his right hand. The whiteboard has several technical diagrams and charts pinned to it. The man on the left is partially visible, wearing a dark watch. The background shows rows of server racks under bright lights. The overall tone is professional and technical.

**Key contacts**

# Key contacts

You can reach us at any point by emailing your respective region. Let us know what further support you need, and we'll be sure to connect you to the right person.

## Co-Location Centres

Austria	austria.office@eithealth.eu
Belgium-Netherlands	info@eithealth.nl
France	contactfrance@eithealth.eu
Germany-Switzerland	clc.germany@eithealth.eu
InnoStars	innostars@eithealth.eu
Ireland-UK	clc.ireland-uk@eithealth.eu
Scandinavia	scandinavia@eithealth.eu
Spain	clc.spain@eithealth.eu

## Central Office

General enquiries	info@eithealth.eu
Grant Assurance	grantassurance@eithealth.eu
Innovators Community	community@eithealth.eu
Partnership management	partnershipmanager@eithealth.eu
Programme marketing	marketing@eithealth.eu

# Thank you for joining our network.

We're pleased you're a member of our community.



Co-funded by the  
European Union