

EIT HEALTH ACADEMY

Terms and Conditions of Use

1. INTRODUCTION

Welcome to **EIT Health Academy**, a platform offered by EIT Health that empowers academic and research institutions, healthcare organisations, as well as professional associations to create, refine, and disseminate educational courses that drive progress and innovation in healthcare (hereinafter the “**Platform**”).

These terms and conditions of use (“**Terms**”) sets forth the terms and conditions of User’s access and use of the Platform and other services and functionalities provided through the Platform (collectively referred to as our “**Platform Services**”).

By logging into with your allocated User ID and accessing or using the Platform Services, you agree to be bound by these Terms. The user (the “User” and/or “you”) undertakes to have legal ability and means required to access and use the Platform Services and acknowledges to have read, understood and accepted without limitation or reservation the Terms, which together with the Privacy Policy (<https://eithealth.eu/privacy-policy/>) and the Cookie Policy (<https://eithealth.eu/cookies/>), form the legal framework applicable to the use of the Platform Services. The Terms will be updated periodically.

Please review these Terms carefully prior to using the Platform Services. If you do not agree with these Terms, please do not use the Platform Services.

2. IDENTIFICATION

The Platform Services are offered by EIT Health e.V. (“EIT Health”, “we”, “us”, “our” and similar), with registered office at Mies-van-der-Rohe-Str 1C, 80807 Munich, Germany, VAT number DE308993820.

EIT Health means EIT Health e.V. and its affiliates.

If you wish to contact EIT Health for issues related to the Platform, our e-mail address is: academy.support@eithealth.eu

Hosting: <https://academy.eithealth.eu>

3. DEFINITIONS

The Platform: the online platform named EIT Health Academy, provided by EIT Health e.V., allowing User(s) to benefit from the Platform Services.

User Account: means a dedicated online account opened by a User and providing access to the Platform Services.

Identifiers: means login and password the User used to create the User Account.

Party or Parties: means the User and EIT Health designated either individually or collectively.

Platform Services: means the Platform and all the services and functionalities provided thereto and described in these Terms.

Content: any data, text, files, information, usernames, images, graphics, photos, profiles, audio and video clips, sounds, works of authorship, applications, links, and other content or materials made available at the Platform.

User or Users: means any person authorised by EIT Health to access and use the Platform Services after creation of a User Account.

User Content: any Content created, posted, or shared by the User on the Platform or through the Platform Services.

4. TERM

These Terms will come into effect on first access to the Platforms Services for the entire duration of use by the User.

5. FUNCTIONALITIES

The Platform Services comprise a suite of online services provided by EIT Health allowing the User to: create a User Account, register to courses, engage fully with course content, receive certificates of completion upon successfully completing a course (if applicable).

6. PROGRAMMES/SERVICES

6.1 TYPES OF PROGRAMMES/SERVICES

6.1.1 Certified Innovation Paths (EIT Health Labelled Fellowships)

Certified Innovation Paths ("CIPs") are educational programmes designed to upskill and reskill participants in health innovation, including but not limited to digital medical devices, innovative healthcare delivery models, and the European Health Data Space.

Each CIP programme is equivalent to 30 ECTS credits and is generally completed within a period of nine (9) to twelve (12) months.

CIP programmes may include participation in a related Summer School as part of the programme fee. The curriculum, learning activities, assessment methods, duration, and any additional programme-specific requirements shall be described in the relevant programme documentation and communicated to participants prior to enrolment.

Access to the EITH Academy platform is granted for 12 months maximum after enrollment.

6.1. 2. Online Education

Short online Courses are non-degree educational offerings consisting of focused online learning experiences. Unless otherwise specified in the course description, such courses are delivered over a period of approximately four (4) weeks.

The content, learning outcomes, assessment requirements, duration, and participation conditions applicable to each course shall be set out in the relevant course's information available at the time of enrolment.

Access to the EITH Academy platform is granted for 6 months maximum after enrollment.

6.1.3 Micro-credentials

The EIT Health Micro-credentials in Entrepreneurship and Innovation in Health is an EIT-Labelled training programme designed to equip participants with the mindset, knowledge, skills, and tools to become scientific entrepreneurs and innovation leaders. All learners begin with three common foundation courses covering the fundamentals of innovation and entrepreneurship in healthcare.

It offers two learning tracks: Entrepreneurship in Healthcare and Innovation Project Management in Healthcare. The first track focuses on innovation leadership and project management, preparing participants to drive innovation from within organisations. The second track focuses on entrepreneurship and venture creation, supporting learners who want to translate research into new healthcare ventures.

Access to the EITH Academy platform is granted for 12 months maximum after enrollment.

6.1.4 Bootcamps

EIT Health Bootcamps are short, intensive hybrid training programmes designed to support health start-ups with validated prototypes in advancing from pilot-stage innovation to market and/or investment readiness. Through self-paced learning, masterclasses, mentoring, and pitch opportunities, the bootcamps help ventures strengthen their commercialisation, regulatory, investment, and scaling capabilities.

Access to the EITH Academy platform is granted for 6 months maximum after enrollment.

6.1.5 Winter / Summer Schools

Summer Schools are short, intensive, blended educational programmes designed to provide participants with practical experience in health innovation and entrepreneurship. They are delivered over a period of three (3) weeks and combine online and in-person learning activities, focusing on the application of knowledge and skills to real-world healthcare challenges through interdisciplinary and international teamwork.

Summer Schools may be joined as stand-alone learning opportunity (starting with one-week online EIT Health Levelling Course on Entrepreneurship), or as a practice-oriented component within the EIT Health's Certified Innovation Path.

Access to the EITH Academy platform is granted for 6 months maximum after enrollment.

6.1.6 Other short programmes and courses

For other short programmes –i.e. capacity building, venture creation paths, etc. And custom / made education, the access to the platform will be defined and informed with anticipation to the learner, although it will be generally framed to 6 or 12 months depending on the duration of the programme itself.

6.2. CONDITIONS FOR DEFERRAL OF THE PROGRAMME / COURSE

6.2.1. Deferral - fees implication

Participants wishing to defer their participation in one of the programmes or courses listed above must submit a written request to the appropriate contact address:

- certified.innovation.paths@eithealth.eu for Certified Innovation Paths
- education@eithealth.eu for all other programmes and courses

Subject to approval, participation may be deferred for a maximum period of six (6) months following deferral approval.

A deferral may be approved in exceptional circumstances where the participant demonstrates, to the reasonable satisfaction of EIT Health, that the request arises from one of the following events:

- Serious or life-threatening illness affecting the participant;
- Death of an immediate family member;
- Mandatory military service or deployment;
- Maternity, paternity, adoption, or parental leave.

All deferral requests must be supported by appropriate justification and evidence where applicable. Deferral requests shall be considered solely at the discretion of EIT Health and only after the participant has paid all outstanding programme or course fees.

Where payment by instalments is permitted, a deferral request will not be processed unless all instalments due at the time of the request have been paid.

6.3 CONDITION FOR PROGRAMME OR COURSE EXTENSION

Participants wishing to extend their participation period in a programme or course must submit a written request to:

- **Certified Innovation Paths:** certified.innovation.paths@eithealth.eu
- **All other programmes and courses:** education@eithealth.eu

All extension requests must be supported by appropriate justification and shall be subject to approval by EIT Health. Requests will only be considered once all applicable programme, or course fees have been paid in full.

Where approved, participation may be extended for a maximum period of six (6) months. The following extension fees shall apply:

Certified Innovation Paths

- Extension of up to three (3) months: 25% of the original participation fee.
- Extension of more than three (3) months and up to six (6) months: 50% of the original participation fee.

Online Education

- Extension of up to six (6) months: 25% of the original participation fee.

Programmes organised by cohort

- Extension of up to one cohort: 25% of the original participation fee.

EIT Health reserves the right to refuse an extension request where academic, operational, or programme-specific considerations make such extension impracticable.

6.4 CONDITION FOR EXCEPTIONAL WITHDRAWAL

Participants wishing to withdraw from a programme or course on an exceptional basis must submit a written request to:

- **Certified Innovation Paths:** certified.innovation.paths@eithealth.eu
Microcredentials, Bootcamps, Summer Schools, Venture Building Pathways and Capacity Building programmes: education@eithealth.eu

Any withdrawal request must be supported by a detailed explanation and, where applicable, relevant supporting documentation. Requests shall be reviewed on a case-by-case basis and approval shall be at the sole discretion of EIT Health.

In the event an exceptional withdrawal request is approved, EIT Health shall retain five hundred euros (500€) of any amount paid by the participant, whether such payment represents the full participation fee or the first instalment. The retained amount is intended to cover administrative, admissions, enrolment, and learning platform costs already incurred.

Unless otherwise required by applicable law, no refund shall be granted for participants who withdraw without prior written approval from EIT Health.

7. APPEAL PROCESS

Any learner who wishes to appeal a decision relating to their participation in a programme or course may submit a written appeal to:

- **Certified Innovation Paths:** certified.innovation.paths@eithealth.eu
- **All other programmes and courses:** education@eithealth.eu

The appeal must clearly set out the grounds for the appeal and be accompanied by any relevant supporting information or evidence. Appeals will be reviewed by the appropriate EIT Health representative(s) and assessed in a fair and impartial manner.

EIT Health reserves the right to request additional information or documentation where necessary to evaluate the appeal. The learner will be informed of the outcome of the appeal in writing within a reasonable timeframe following receipt of all relevant information.

The submission of an appeal does not suspend or alter any decision, deadline, payment obligation, or programme requirement unless otherwise expressly agreed by EIT Health in writing.

8. ACCESS TO THE PLATFORM SERVICES

Access to the Platform Services shall be subject to the creation of a User Account.

The Platform Services are available on the website <https://academy.eithealth.eu>

8.1. USER ACCOUNT

The creation of the User Account shall require the entering of personal identification data through the online registration form.

The User shall enter User identification data such as [name, surname, demographic information, email. The email address is the identifier].

The User agrees to provide only accurate and complete information when creating or updating his/her User Account information.

8.2. MODALITIES

8.2.1. To benefit from the Platform Services, the User must log-in and insert the Identifiers/log in, the User used to create the User Account.

The User's login can only be changed at the request of the User or with expressed permission of the User. The User's password is modifiable by the User through the User's Account.

If the User forgets her/his password, the User can generate a new one by clicking on the link "Reset my password" available.

8.2.2. Identifiers are personal and confidential. The User undertakes to do everything possible to keep it secret and not to disclose them to any third party, in any form and for any reason whatsoever.

8.2.3. The User is solely and entirely responsible for the use of the User's Identifiers and for the activity that occurs on its User Account, including but not limited to the improper access, damage, disruption, loss or theft and adverse consequences caused by its breach of the confidentiality of the Identifiers, whether fraudulent or not. In case of loss, misappropriation or unauthorised use of its password, the User shall immediately notify EIT Health via the following address academy.support@eithealth.eu.

The User will indemnify and hold EIT Health harmless against any request from third parties in this respect.

8.2.4. The Platform reserves the right to restrict and suspend any User's Account and access to the Platform Services at its sole discretion.

9. INTELLECTUAL PROPERTY

9.1. OWNERSHIP OF THE PLATFORM, THE PLATFORM SERVICES AND CONTENT CREATED BY OR ON BEHALF OF EIT HEALTH

9.1.1 EIT Health owns or controls all intellectual and industrial property rights in the Platform, the Platform Services and the Content created by or on behalf of EIT Health.

The User shall not acquire any of rights, title or interest in the Platform, the Platform Services and/or the Content created by or on behalf of EIT Health. The User shall have a limited right to use the Platform, the Platform Services and the Content created by or on behalf of EIT Health in accordance with these Terms, and the User shall take all necessary measures to this effect. All rights not expressly granted to Users are reserved and retained.

9.1.2 The trademarks, trade names or distinctive signs of any kind that appear on the Platform and during the Platform Services are owned by EIT Health or have been published with the consent of their legitimate owners. Access to the Platform or Platform Services does not attribute to the Users any right over the trademarks, trade names and/or distinctive signs.

9.2. OWNERSHIP OF THE USER CONTENT

The User represents and warrants that she/he retains ownership of all of the intellectual and industrial property rights in the User Content or that this User Content is subject to a license granted to the User by a third party holding these rights, under conditions allowing the User to freely use and/or transfer these elements for the purpose of using the Platform Services, under the conditions described in these Terms. EIT Health does not claim ownership of the User Content.

9.3. RIGHTS OF USE

9.3.1. Platform, the Platform Services and Content created by or on behalf of EIT Health

EIT Health grants the User a limited, non-exclusive, non-transferable, and revocable license to use the Platform, the Platform Services and Content created by or on behalf of EIT Health, for User's personal and internal use.

Users shall not, in relation to the Platform, the Platform Services, or any Content not created by the User, engage in any of the following activities:

(a) any publication, dissemination or distribution, reproduction, whether against payment or free of charge;

- (b) any form of use, in any way whatsoever, for the purposes of designing, producing, distributing or marketing similar, equivalent or substitute services;
- (c) the adaptation, modification, transformation or arrangement, for any reason whatsoever, including correct errors;
- (d) any direct or indirect transcription or translation into other languages;
- (e) removing, circumventing, disabling, damaging or otherwise interfering with any security measures of any network, computer or communications system, software application, or network or computing device;
- (f) probing, scanning, or testing the vulnerability of any system or network;
- (g) attempting to connect without permission and/or damage, in any way whatsoever, any Users, hosts or networks;
- (h) disturbing, hampering, interfering or interrupting the access to or operation of the Platform, Platform Services and Content including by transmitting any worms, viruses, spyware, malware or any other code of a destructive or disruptive nature;
- (i) violating any applicable laws, rules or regulations, notably causing damage or injury to any person or property, infringes any rights of third parties including but not limited to any intellectual property rights and privacy rights or perform any other illegal, harmful or fraudulent activities.

9.3.2. User Content

The User hereby grants EIT Health and other Users a limited, non-exclusive, non-transferable, and irrevocable license to use the User Content.

9.3.3. User device

The User may only use the Platform, the Platform Services and Content on devices that User owns or controls.

9.4. BREACH AND INDEMNIFICATION

9.4.1. Any use of Platform, the Platform Services and Content not expressly authorised by EIT Health under these Terms is not allowed and shall constitute a breach of these Terms.

9.4.2. EIT Health cannot assume any responsibility with respect to intellectual or industrial property rights owned by third parties that may be infringed by the Users of the Platform, the Platform Services and the Content by any person other than EIT Health.

9.4.3. The User holds EIT Health harmless from all claims or actions brought by third parties on the grounds of an infringement of their rights, including, without limitation copyrights, trademark and/or other intellectual property rights or privacy rights in the User Content.

9.4.4. EIT Health has no control over the accuracy or correctness of any of the User Content developed by Users or third-party Content developed and/or uploaded to the Platform nor any obligation to verify and confirm the correctness of such Content or any other content posted on the Platform.

9.4.5. Users agree not to hold EIT Health responsible for any inaccuracies that may appear in the Content provided and acknowledge that EIT Health is not responsible for examining or guaranteeing the Content provided.

10. WARRANTIES

EIT Health does not represent or warrant that the Platform, the Platform Services or the Content complies with any legal requirements, is free of inaccuracies, errors, bugs, or interruptions (including without limitation service suspensions), or is reliable, accurate, complete, or otherwise valid.

The Platform, the Platform Services and the Content are provided “as is” and “as available” with no warranty, express or implied, of any kind.

EIT Health expressly disclaims any and all warranties and conditions, including, but not limited to, any implied warranty of merchantability, fitness for a particular purpose, legality, availability, security, title and/or non-infringement.

The User’s use of the Platform, the Platform Services and the Content are at your own discretion and risk, and you will be solely responsible for any damage that results from their use, including, but not limited to, any damage to your computer system or loss or corruption of data.

11. LIMITATION OF LIABILITY

To the extent permitted by law, EIT Health will not, under any circumstances, be liable to the User whether based on contractual breach, breach of warranty, tort (including negligence, product liability or otherwise), statute or any legal theory:

- (i) for any lost profits, lost or corrupted data, computer failure or malfunction, interruption of business, or other indirect, incidental, consequential, special or exemplary damages arising out of or in connection with the use of the Platform, the Platform Services or Content, any service suspension, or any other pecuniary loss, whether or not EIT Health has been advised of the possibility of such damages, or

- (ii) for any damages, losses, costs or liabilities exceeding the total amount of fees paid by the User to EIT Health in connection with the relevant Programme from which the claim arises.

12. FEES

Certain features of the Platform Services may require you to pay fees.

EIT Health reserves the right to determine pricing for Platform Services. EIT Health will make reasonable efforts to keep pricing information published on the website up to date. We may increase or add new fees for any existing Platform Services or Platform Services feature by giving you advance notice of changes before they apply.

All fees payable by you are exclusive of federal, state, local and foreign taxes, duties, tariffs, levies, withholdings and similar assessments (including without limitation, sales taxes, use taxes and value added taxes) ("Additional Charges"), and you agree to bear and be responsible for the payment of all such Additional Charges.

All amounts payable by you under these Terms will be made without setoff or counterclaim and without deduction or withholding. If any deduction or withholding is required by applicable law, you shall notify us and shall pay such additional amounts to us as necessary to ensure that the net amount that we receive, after such deduction and withholding, equals the amount we would have received if no such deduction or withholding had been required.

13. ETHICS AND COMMITMENT

To provide a safe space for innovation and collaboration on our Platform, we are expecting professional, responsible and respectful behavior by all Users to help ensure a safe environment.

Therefore, the rules set out below must be followed, so as not to cause any harm to others. To that end, the User agrees to (the "Eligibility Requirements") refrain from:

1. Linking on behalf of and/or representing private companies or public entities in which you are not employed or to which you do not belong
2. Publishing false, inaccurate, misleading, defamatory or libelous User Content
3. Posting, listing or creating content in inappropriate categories or areas of the Platform
4. Violating or circumventing any law, third party rights or our legal terms or policies, or those relating to your User Account
5. Using our Platform Services without lawful authority or having been suspended, temporarily or indefinitely, from using our Platform Services or having been denied, temporarily or indefinitely, access to your User Account

6. Manipulating any Content on the Platform for which you are not expressly authorised
7. Collecting information about Users without their prior consent

By using the Platform Services, the User represents and warrants that the User complies with the Eligibility Requirements set forth above.

The Platform Users violating these rules may be sanctioned or expelled from the Platform without a refund at the discretion of the Platform administrator, and appropriate legal action will be taken against violators where applicable.

14. PRIVACY

Users must ensure that the data they provide during the registration process are correctly entered, truthful, and accurate. EIT Health declares that the personal data of Users obtained through their use of the Platform Services will be processed in accordance with the applicable German and European laws, and in accordance with the principles of good faith, legality, transparency and confidentiality.

If a User receives information about another User via the Platform, the User agrees to use the information only for the purposes for which it has been provided to him/her. The User may not assign, disclose, sell or distribute a User's information to a third party unless you obtain the express written consent of the specific User.

For more information about the processing of personal data and the Platform's privacy policy, please see our Privacy Policy and Cookies Policy.

15. MISCELLANEOUS

15.1 ASSIGNMENT

Neither Party shall assign, transfer, charge or deal with, in any manner whatsoever, the benefit of, or any rights or interests arising under these Terms, except with the prior express written consent of the other Party.

15.2 NOTICES

All communications, notices or representations shall be sent by e-mail to the address set out in paragraph 2 of these Terms.

15.3 PARTIAL INVALIDITY

If any provision of these Terms is declared wholly or partially invalid or unenforceable, such invalidity or unenforceability shall only affect that provision or that part of it which is invalid or

unenforceable, and these Terms shall survive in all other respects, such provision or part of it being deemed not to be included.

15.4 SUBSEQUENT AMENDMENTS

EIT Health reserves the right to modify the content of these Terms at any time and to close any User account at its sole discretion.

15.5 LANGUAGE

These Terms are drawn up in English.

16. APPLICABLE LAW AND COMPETENT JURISDICTION

These Terms shall be governed by and construed in accordance with German law, and any dispute relating to these Terms shall be subject to the jurisdiction of the Courts and Tribunals of Munich.

Last updated: 9/9/2026